Want To Register as a New Volunteer in NYS –ServNY?

ServNY is New York States' standardized volunteer registration program for disasters, and public health emergencies. Its goal to help local Volunteer Coordinators and the State Volunteer Coordinator manage events and to eliminate issues that arise when mobilizing healthcare and non-healthcare volunteers during an emergency response.

Register As A New Volunteer Using Your HCS Account

1. Login to the HCS https://commerce.health.state.ny.us

    If you cannot log in, please use the "Self-Service Forgot Your Password? Or Forgot Your User ID?"

    If you still cannot login you can call the Commerce Accounts Management Unit (CAMU) at 866-529-1890.

2. Click **ServNY 2.0** from **My Applications.**

3. Review the **ServNY Privacy Policy.**

4. Check the I acknowledge, certify and/or agree.

5. Click **Continue.**

6. Complete all required fields (marked with red asterisk *) in GENERAL INFORMATION section including:

    - Identity
    - Contact information for you **Note**: email is required
    - SMS/Text Messages, and
    - Emergency Contact Information.

7. Click **Continue**

8. Complete the PROGRAM MEMBERSHIP

9. Click **Continue**

    If you selected Non-Health Care Volunteer, then proceed to OTHER TRAININGS AND SKILLS

    If you selected Health Care Volunteer, then proceed to HEALTH CARE PROFESSIONS and then to OTHER TRAININGS AND SKILLS

10. Click **Continue**

11. Review all data entered by scrolling down the **Volunteer Summary**

    - If you need to make any edits, then click 🗹 Edit

12. Click Register 👍 If errors exist an error message will display, so correct error and click Register 👍 again.

    For Healthcare Volunteers only, sample credentialing error: SED / license #(_123456_) for SED profession (Profession -code) not found in SED.

14. Click Export to PDF to save or print a copy of your volunteer profile (optional).